

July

Callbright University

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1 Introductory 12pm/9am Lead Chaser 2pm/11am	2 Utilization 11am/8am One To Many 1pm/10am Outbound Call Manager 4pm/1pm	3 NO CLASSES	4 Utilization 11am/8am ECC: Auto Attendant 4pm/1pm	5 Customizing Callbright 11am/8am Introductory 12pm/9am	6	7
8 Introductory 12pm/9am	9 Utilization 11am/8am Call Reporting 1pm/10am Outbound Call Manager 4pm/1pm	10 ECC: Round Robin 12pm/9am Advanced Broadcast 4pm/1pm	11 Utilization 11am/8am ECC: Time of Day 4pm/1pm	12 Introductory 12pm/9am	13	14
15 Introductory 12pm/9am Lead Chaser 2pm/11am	16 Utilization 11am/8am One To Many 1pm/10am Outbound Call Manager 4pm/1pm	17 ECC: Call Forwarding 12pm/9am Advanced Broadcast 4pm/1pm	18 Utilization 11am/8am ECC: Auto Attendant 4pm/1pm	19 Call Scanner 11am/8am Introductory 12pm/9am	20	21
22 Introductory 12pm/9am	23 Utilization 11am/8am Call Reporting 1pm/10am Outbound Call Manager 4pm/1pm	24 ECC: Round Robin 12pm/9am Advanced Broadcast 4pm/1pm	25 Utilization 11am/8am ECC: Time of Day 4pm/1pm	26 Introductory 12pm/9am	27	28
29 Introductory 12pm/9am	30 Utilization 11am/8am Outbound Call Manager 4pm/1pm	31				

* Times are listed as ET/PT

* Registration closes two hours before start times



August

Callbright University

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 ECC: Call Forwarding 12pm/9am Advanced Broadcast 4pm/1pm	2 Utilization 11am/8am ECC: Auto Attendant 4pm/1pm	3 Customizing Callbright 11am/8am Introductory 12pm/9am	4
5 Introductory 12pm/9am	6	7 Utilization 11am/8am Call Reporting 1pm/10am Outbound Call Manager 4pm/1pm	8 ECC: Round Robin 12pm/9am Advanced Broadcast 4pm/1pm	9 Utilization 11am/8am ECC: Time of Day 4pm/1pm	10 Introductory 12pm/9am	11
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