

August

Callbright University

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 Utilization 11am/8am One To Many 1pm/10am Outbound Call Manager 4pm/1pm	2 ECC: Call Forwarding 12pm/9am Advanced Broadcast 4pm/1pm	3 Utilization 11am/8am ECC: Auto Attendant 4pm/1pm	4 Customizing Callbright 11am/8am Introductory 12pm/9am	5
6	7 Introductory 12pm/9am	8 Utilization 11am/8am Call Reporting 1pm/10am Outbound Call Manager 4pm/1pm	9 ECC: Round Robin 12pm/9am Advanced Broadcast 4pm/1pm	10 Utilization 11am/8am ECC: Time of Day 4pm/1pm	11 Introductory 12pm/9am	12
13	14 Introductory 12pm/9am Lead Chaser 2pm/11am	15 Utilization 11am/8am One To Many 1pm/10am Outbound Call Manager 4pm/1pm	16 ECC: Call Forwarding 12pm/9am Advanced Broadcast 4pm/1pm	17 Utilization 11am/8am ECC: Auto Attendant 4pm/1pm	18 Call Scanner 11am/8am Introductory 12pm/9am	19
20	21 Introductory 12pm/9am	22 Utilization 11am/8am Call Reporting 1pm/10am Outbound Call Manager 4pm/1pm	23 ECC: Round Robin 12pm/9am Advanced Broadcast 4pm/1pm	24 Utilization 11am/8am ECC: Time of Day 4pm/1pm	25 Introductory 12pm/9am	26
27	28 Introductory 12pm/9am	29 Utilization 11am/8am Outbound Call Manager 4pm/1pm	30 Advanced Broadcast 4pm/1pm	31 Utilization 11am/8am		

* Times are listed as ET/PT

* Registration closes two hours before start times



September

Callbright University

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1 Customizing Callbright 11am/8am Introductory 12pm/9am	2
3	4 NO CLASSES	5 Utilization 11am/8am Call Reporting 1pm/10am Outbound Call Manager 4pm/1pm	6 ECC: Round Robin 12pm/9am Advanced Broadcast 4pm/1pm	7 Utilization 11am/8am ECC: Time of Day 4pm/1pm	8 Introductory 12pm/9am	9
10 Introductory 12pm/9am Lead Chaser 2pm/11am	11 Utilization 11am/8am One To Many 1pm/10am Outbound Call Manager 4pm/1pm	12 ECC: Call Forwarding 12pm/9am Advanced Broadcast 4pm/1pm	13 Utilization 11am/8am ECC: Auto Attendant 4pm/1pm	14 Call Scanner 11am/8am Introductory 12pm/9am	15	16
17 Introductory 12pm/9am	18 Utilization 11am/8am Call Reporting 1pm/10am Outbound Call Manager 4pm/1pm	19 ECC: Round Robin 12pm/9am Advanced Broadcast 4pm/1pm	20 Utilization 11am/8am ECC: Time of Day 4pm/1pm	21 Introductory 12pm/9am	22	23
24 Introductory 12pm/9am	25 Utilization 11am/8am Outbound Call Manager 4pm/1pm	26 Advanced Broadcast 4pm/1pm	27 Utilization 11am/8am	28 Introductory 12pm/9am	29	30

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