

June

Callbright University

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1 Utilization 11am/8am ECC: Auto Attendant 4pm/1pm	2 Customizing Callbright 11am/8am Introductory 12pm/9am	3
4 Introductory 12pm/9am	5	6 Utilization 11am/8am Call Reporting 1pm/10am Outbound Call Manager 4pm/1pm	7 ECC: Round Robin 12pm/9am Advanced Broadcast 4pm/1pm	8 Utilization 11am/8am ECC: Time of Day 4pm/1pm	9 Introductory 12pm/9am	10
11 Introductory 12pm/9am Lead Chaser 2pm/11am	12	13 Utilization 11am/8am One To Many 1pm/10am Outbound Call Manager 4pm/1pm	14 ECC: Call Forwarding 12pm/9am Advanced Broadcast 4pm/1pm	15 Utilization 11am/8am ECC: Auto Attendant 4pm/1pm	16 Call Scanner 11am/8am Introductory 12pm/9am	17
18 Introductory 12pm/9am	19	20 Utilization 11am/8am Call Reporting 1pm/10am Outbound Call Manager 4pm/1pm	21 ECC: Round Robin 12pm/9am Advanced Broadcast 4pm/1pm	22 Utilization 11am/8am ECC: Time of Day 4pm/1pm	23 Introductory 12pm/9am	24
25 Introductory 12pm/9am	26	27 Utilization 11am/8am Outbound Call Manager 4pm/1pm	28 Advanced Broadcast 4pm/1pm	29 Utilization 11am/8am	30 Introductory 12pm/9am	

* Times are listed as ET/PT

* Registration closes two hours before start times



July

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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
2 Introductory 12pm/9am Lead Chaser 2pm/11am	3 NO CLASSES	4 ECC: Call Forwarding 12pm/9am Advanced Broadcast 4pm/1pm	5 Utilization 11am/8am ECC: Auto Attendant 4pm/1pm	6 Customizing Callbright 11am/8am Introductory 12pm/9am	7 1/8	
9 Introductory 12pm/9am	10 Utilization 11am/8am Call Reporting 1pm/10am Outbound Call Manager 4pm/1pm	11 ECC: Round Robin 12pm/9am Advanced Broadcast 4pm/1pm	12 Utilization 11am/8am ECC: Time of Day 4pm/1pm	13 Introductory 12pm/9am	14	15
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30 Introductory 12pm/9am	31					

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