

# October

## Callbright University

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1 Introductory 12pm/9am  Lead Chaser 2pm/11am	2	3 Utilization 11am/8am  One To Many 1pm/10am  Outbound Call Manager 4pm/1pm	4 ECC: Call Forwarding 12pm/9am  Advanced Broadcast 4pm/1pm	5 Utilization 11am/8am  ECC: Auto Attendant 4pm/1pm	6 Customizing Callbright 11am/8am  Introductory 12pm/9am	7
8 Introductory 12pm/9am	9	10 Utilization 11am/8am  Call Reporting 1pm/10am  Outbound Call Manager 4pm/1pm	11 ECC: Round Robin 12pm/9am  Advanced Broadcast 4pm/1pm	12 Utilization 11am/8am  ECC: Time of Day 4pm/1pm	13 Introductory 12pm/9am	14
15 Introductory 12pm/9am  Lead Chaser 2pm/11am	16	17 Utilization 11am/8am  One To Many 1pm/10am  Outbound Call Manager 4pm/1pm	18 ECC: Call Forwarding 12pm/9am  Advanced Broadcast 4pm/1pm	19 Utilization 11am/8am  ECC: Auto Attendant 4pm/1pm	20 Call Scanner 11am/8am  Introductory 12pm/9am	21
22 Introductory 12pm/9am	23	24 Utilization 11am/8am  Call Reporting 1pm/10am  Outbound Call Manager 4pm/1pm	25 ECC: Round Robin 12pm/9am  Advanced Broadcast 4pm/1pm	26 Utilization 11am/8am  ECC: Time of Day 4pm/1pm	27 Introductory 12pm/9am	28
29 NO CLASSES	30	31 Utilization 11am/8am  Outbound Call Manager 4pm/1pm				

\* Times are listed as ET/PT

\* Registration closes two hours before start times



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